At a meeting on Tuesday 3 January 2017 Havering Council’s Interim Director of Housing, Neil Stubbings, shared the latest information on the Housing Regeneration Programme with residents.

Mr Stubbings said: “The Local Lettings Plan (LLP) is now available on the website and we are consulting with residents’ groups on the details of the LLP.

“It is important you keep us up to date with any changes to your Decant Assessment Form as this will be used to match your housing needs against properties which become empty.

“Once a match is identified you will be invited to visit the property to see if it meets your needs. If you accept the offer you can then use Council contractors to organise your move, supply and fit new carpets and curtains as well as arranging disconnection and connection of washing machines, cookers and similar appliances.

“Priority is being given to residents of Queen Street, Park Lane and Serena, Solar and Sunrise sheltered schemes for properties which become empty.”

More information: www.havering.gov.uk/SSS

Updated information shared with residents

Independent help available

Havering Council has contracted TPAS to provide free, independent help and advice to individual tenants.

TPAS will provide independent advice to any resident who needs help. They will support you and work on your behalf to ensure that you are fully informed. For more information on their approach, role and standards that you can expect from TPAS please look at their Service Charter on www.havering.gov.uk/TPASHelp

How to contact TPAS

Email TPAS at: haveringindep@tpas.org.uk
Phone TPAS on the Independent Advisor Freephone on: 0800 731 1619 (if you are calling from a landline the call is totally free to you but if you are using a mobile phone tell TPAS straight away and they will call you right back)

Come and join residents’ groups

A new residents’ group is being set up as part of the consultation process.

The group will meet on Tuesday 21 March to discuss the Local Lettings Plan and will also be involved in commenting on the proposed designs for the new estate when they become available.

If you live in Serena, Solar and Sunrise and want to join the relevant group please let us know using www.havering.gov.uk/askhousing or tell your Scheme Officer.

Next meeting

11.30am to 12.30pm on Friday 7 April in the Communal Lounge, Serena, Solar and Sunrise Sheltered Housing Scheme, Sunrise Avenue, Hornchurch.

If you can't join us on the day please let us know using www.havering.gov.uk/askhousing and we will be happy to visit and talk to you.
Q1 When will demolition start on this site?
A1 We expect work will start during 2019 and the work may be phased depending on discussions with our development partner who will be appointed in late 2017.

Q2 Will we be able to come back to the new development?
A2 Yes. Right of return is guaranteed so anyone living here now who wishes to move back to the older persons’ village can do so, subject to suitable housing being available for them.

Q3 When will we start getting offers to move home?
A3 Matches are being made now and offers will be made as soon as matches are found.

Decant Assessment Forms
Every Council tenant who has had a one-to-one meeting about their housing needs has been sent two copies of the Decant Assessment Form which summarises the information given to us during that one-to-one meeting.

Residents are asked to carefully check the accuracy of the information on the form as this will be used to identify suitable properties to offer them for their new home while the regeneration takes place.

If the information is accurate tenants should sign, date and return one copy of the form to us.

If tenants wish to amend any of the information they should make the changes on the form and return it to us so we can amend our records and issue a new form for them to agree, sign and return.

It is very important tenants return this form as soon as possible as we will not start considering you for moving to a new home until we have received the form back from you.

The forms will help us assess housing needs which will be used when empty properties become available so we can see if they match tenant’s requirements.

Tenants are asked to let us know of any changes so that we always have the latest available information about their housing needs so we can make the best possible match.

If tenants have any questions about this form please contact John Bloss john.bloss@havering.gov.uk

Local Lettings Plan
The Local Lettings Plan has been published on the Council’s website and provides detailed information on what residents can expect as part of the regeneration process.

A summary of the main points for:
• Secure Council tenants
• Leaseholders
• Private sector tenants
will be published on the website when available.

A summary of the main points for Dell Court residents is being prepared and will be published when available.

More information:
www.havering.gov.uk/HousingRegeneration

Keeping in Touch
You can keep in touch with the latest news and information from Housing Services.
Go to
www.havering.gov.uk/enews
and choose At the Heart online.

There is also information available at
www.havering.gov.uk/SSS
and about the sheltered housing regeneration proposals at www.havering.gov.uk/ShelteredHousingDevelopments

You can follow us on Twitter @LBHHousing and also ‘Like’ us on Facebook at
www.facebook.com/HaveringHousing

Who can I contact?
If you have a question about the consultation please email Chelsea.potts@havering.gov.uk
General estate enquiries www.havering.gov.uk/askhousing