Your guide to:
Chigwell Road, Frizlands Lane, Gerpins Lane and Jenkins Lane
Reuse and Recycling Centres

All residents living in the boroughs of Barking & Dagenham, Havering, Newham and Redbridge are entitled to use any of the four Reuse and Recycling Centres in the East London Waste Authority.
There are three categories of waste accepted at the Reuse and Recycling Centres:

1. Household Waste:
   Any items generated from households excluding those items generated from renovation, building or DIY work.

   **Can I bring it to the Reuse and Recycling Centre?**
   Reasonable amounts of normal household items can be reused, recycled and disposed of at the Reuse and Recycling Centres.

2. Restricted Household Waste
   Items or materials that have been generated from building, renovation or DIY work such as bath tubs, toilets, wash basins, pond materials, windows and doors, structural wood, roofing materials, rubble, soil and asbestos.

   **Can I bring it to the Reuse and Recycling Centre?**
   Yes in limited amounts, but you can only bring it to the Reuse and Recycling centre of the borough in which you live and you must contact your local council for authorisation first. Please be aware that authorisation will not necessarily be given and you should allow 24 hours for a response. For a full list of restricted items, please see www.recycleforyourcommunity.com

3. Trade Waste
   Any items or materials that have been generated from a trade/commercial venture, utility or service activity, whether or not for profit. Anyone carrying waste of this kind should be in possession of a valid waste carriers licence.

   **Can I bring it to the Reuse and Recycling Centre?**
   The Chigwell Road Reuse and Recycling Centre does not accept any trade waste. You will be required to pay for the disposal of trade waste at Frizlands Lane, Gerpins Lane and Jenkins Lane.

Before coming to the Reuse and Recycling Centre

- Ensure that you separate materials into different types to enable us to reuse and recycle as much as possible.
- Ensure that you have obtained permission for any restricted waste
- Make sure you bring your current Council Tax Bill or Driving Licence as proof that you live in Barking & Dagenham, Havering, Newham or Redbridge

During your visit to the Reuse and Recycling Centre

- Take note of the height barriers at the entrance to each site. All vans or cars with trailers should follow signs to access the site via the weighbridge
- Wear strong shoes and suitable clothing
- Follow the one way system in operation at all sites
- Adhere to the speed limit of 5 mph
- Carry heavy items with care or ask site staff for assistance
- Keep children and pets in the car at all times

Offensive behaviour

Our staff are on site to help you. Anyone exhibiting threatening, abusive or violent behaviour on site may be denied use of all Reuse and Recycling Centres operated by Shanks East London.

Details of any offensive behaviour will be passed on to the relevant local authority and if the behaviour persists, the police will be informed.
What can I bring to the Reuse and Recycling Centre and what happens to it?

**Items for reuse**
We collect some specific items to be reused at the Reuse and Recycling Centres. This means that your unwanted items are passed on to others who need them. Reuse is even more environmentally friendly than recycling and can have a beneficial effect on the local community, creating jobs and generating funds for local charities.

**Items for recycling**
We collect over twenty different types of material for recycling at the Reuse and Recycling Centres. Recycling means that materials which would otherwise have been thrown away can be made into useful products again and again. By recycling, you are contributing to a cleaner, greener East London, as well as saving energy and raw materials and reducing the amount of waste which needs to be sent to landfill at a higher cost to your local authority.

**General Waste**
General waste which cannot be reused or recycled on site is accepted and should be placed in the general waste shed. Where possible, this waste is processed by our Biological Material Recovery Facility which extracts some recyclable materials and turns most of the remaining waste into alternative fuel.

**Asbestos and Hazardous Chemicals**
If you have chemicals or asbestos (less than 11.5 m²), please call the City of London Corporation Hazardous Waste Collection and Disposal Service, for a free home collection, on 020 7332 3433.

Alternatively, double bagged, wetted asbestos can be disposed of at Jenkins Lane, Gerpins Lane and Frizlands Lane with authorisation from the relevant local authority. You must call the site in advance and note that asbestos is not accepted at Chigwell Road Reuse and Recycling Centre.

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**What materials are collected for reuse at the Reuse and Recycling Centres?**

- **Bikes** are sorted and refurbished by local charities for donation or resale at low cost.

- **Books** are donated to local charities for resale at low cost.

- **Furniture** is sold on at low cost by local charities.

- **Empty gas bottles** are sent back to the distributor for reuse.

- **Paint** is donated to a local charity which sorts and sells it at low cost.

- **Reusable shoes and textiles** are donated or sold on by a local charity.

- **Printer Cartridges** are sent back to the manufacturers to be refilled and re-used.

We may introduce the collection of new materials in the future. For further information about this and the recycling and reuse charities we work with please visit www.recycleforyourcommunity.com
Frequently Asked Questions

Can I come to the centre in a van or with a trailer?
You may bring a van or trailer to the site, please follow the signs to access the site via the weighbridge. If you are using a van or trailer to bring Restricted Household Waste, please ensure that you obtain the appropriate authorisation from your local authority first.

Can I take items away from the Reuse and Recycling Centre?
All items deposited at the sites are the property of Shanks East London and must not be removed.

What ID do I need to bring with me to the Reuse and Recycling Centre?
A current Council Tax Bill or Driving Licence are the only forms of identification accepted at the site. If you do not bring one of them you may be charged to use the site. If you are unable to provide either form of ID, please call 0800 389 9918.

Where can I get further information?
- Shanks
  0800 389 9918
- London Borough of Barking and Dagenham
  020 8215 3000  -  www.lbxd.gov.uk
- London Borough of Havering
  01708 434 343  -  www.havering.gov.uk
- London Borough of Newham
  020 8430 2000  -  www.newham.gov.uk
- London Borough of Redbridge
  020 8554 5000  -  www.redbridge.gov.uk
- ELWA
  0208 724 5803  -  elwaofficemanager@eastlondonwaste.gov.uk

What materials are collected for recycling at the Reuse and Recycling Centres?
The following materials can be recycled at the centres. All items for recycling should be clean and dry wherever possible.
Where are the Reuse and Recycling Centres and when are they open?

Chigwell Road RRC
Chigwell Road, Woodford Bridge, Essex IG8 8PQ
Opening hours:
07:30 - 16:30 Mon - Fri
08:00 - 16:00 Sat - Sun
NO TRADE ACCEPTED

Gerpins Lane RRC
Upminster, Essex RM14 2XR
Opening hours:
07:30 - 17:45 daily

Jenkins Lane RRC
Jenkins Lane, Newham, Essex IG11 0AD
Opening hours:
07:30 - 17:45 daily

Frizlands Lane RRC
Rainham Road North, Dagenham Essex RM10 7HX
Opening hours:
07:30 - 16:30 Mon - Fri
07:30 - 16:00 Sat
08:00 - 16:00 Sun
Trade waste:
07:30 - 16:00 Mon - Sun

For bank holiday opening hours, detailed maps or further information please contact Shanks East London on 0800 389 9918
www.recycleforyourcommunity.com